

twist

at mapungubwe

Thank you for taking the time to complete our Customer Satisfaction Survey, we value your feedback. This survey provides a set of statements that describe different aspects of your stay at our establishment. To complete the survey, please indicate the extent to which you agree or disagree with each of the below statements. **Thank you for your participation.**

Guest Name:					
Guest Email Address:					
During my Experience...	Strongly Agree				Strongly Disagree
	5	4	3	2	1
The service on arrival was welcoming?					
The booking process was efficient?					
We were seated promptly?					
The menu had an excellent selection of items?					
The food was served hot and fresh?					
The quality of food was excellent					
The food was very tasty and flavourful?					
A waiter/ess was there to take our order quickly?					
The waiter/ess was friendly and patient when taking our order?					
Our waiter/ess coordinated the timing of the courses perfectly?					
Did our bar service meet your requirements?					
Considering everything, our dining experience was a good value?					
The overall experience met my expectations?					
I enjoyed my stay and would recommend it to others?					
Would you like to make special mention someone that really made your experience?					

Comments/Suggestions:

Yes! I would like to receive email communications, including special offers, news and events. Regards, Carel Pienaar - General Manager